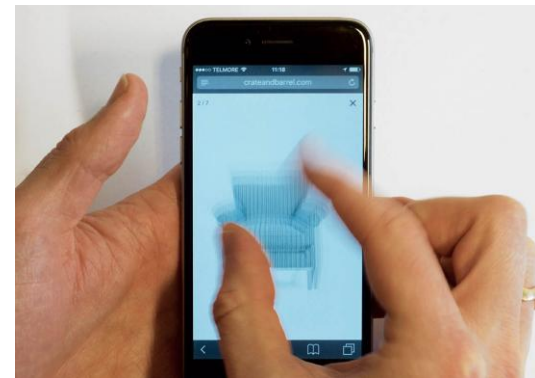
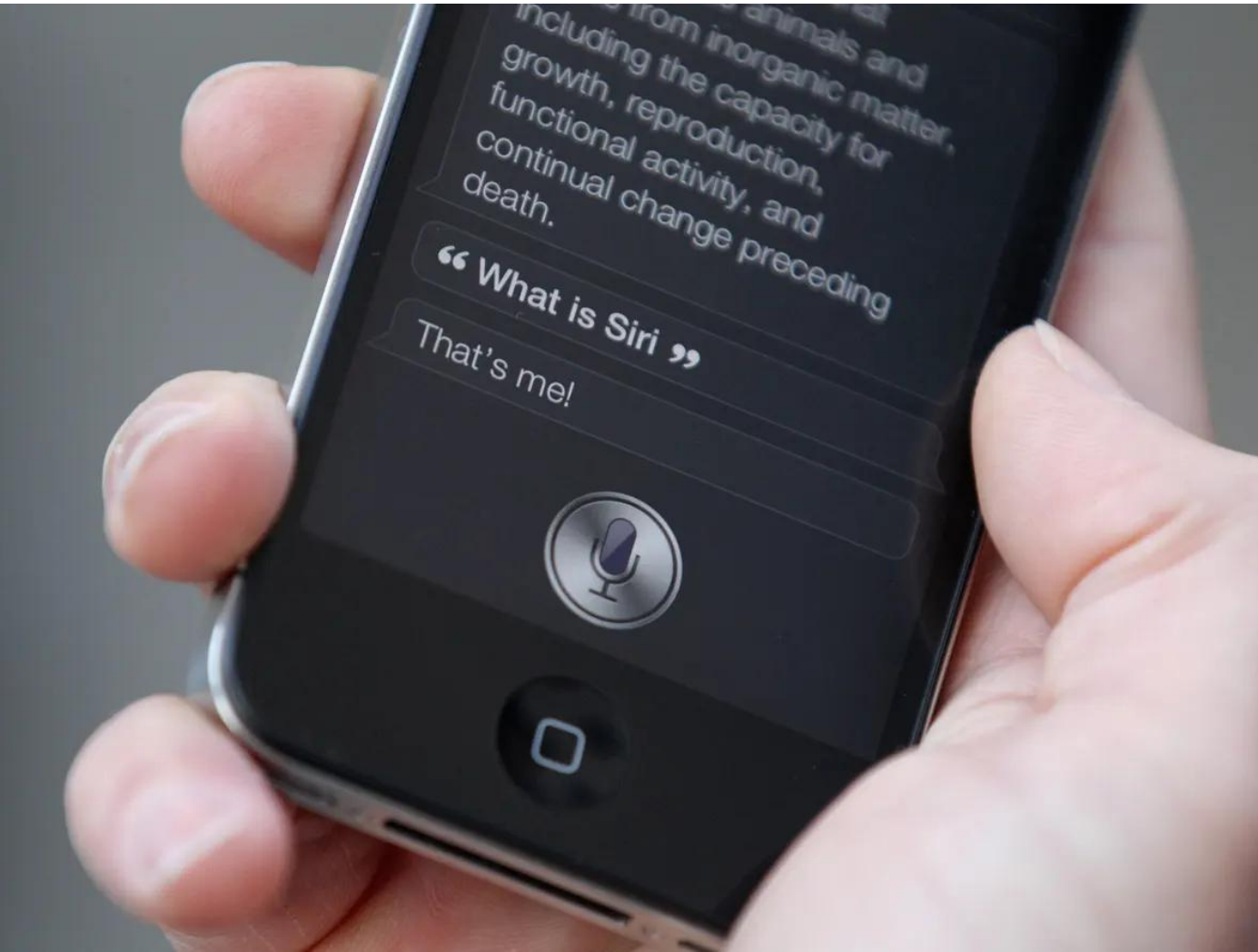


The COVID Attitude - An Exciting New Normal for Assistive Technology at Western.

WESTERN SYDNEY
UNIVERSITY





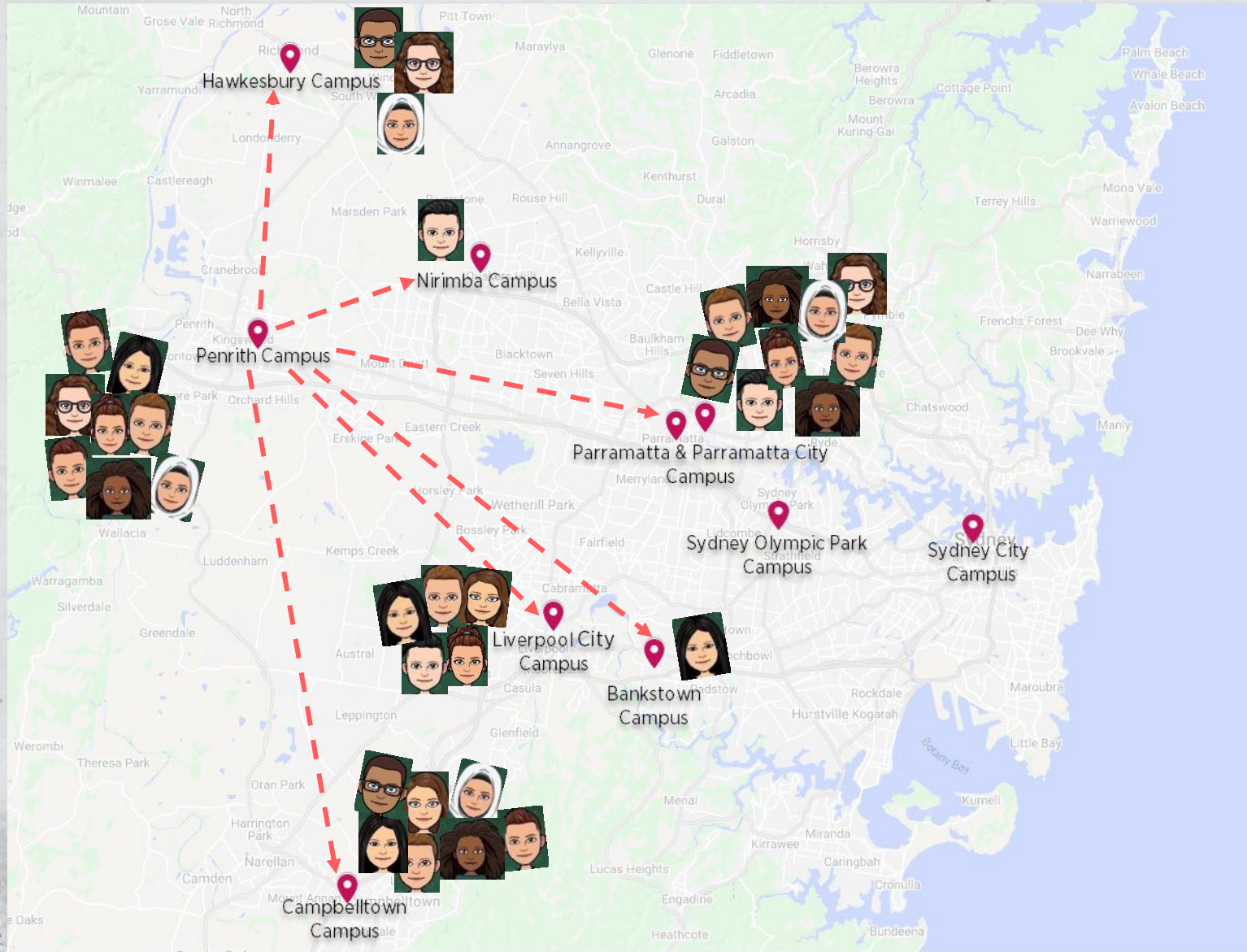


**Study.
Learn.
Work.**

Your Way.







1 6 1 3 7 7 4



**STUDENTS
INCREASING!**

**ACCESS TO
SUPPORT??**

**ARE WE
VISIBLE?**

**HOW TO TRACK
OUR WORK?**

**NO MORE ON
CAMPUS :(**

**STUDENTS
LONELY/
ISOLATED**

THE CHALLENGES

**MORE SUPPORT
NEEDED!**



**HOW TO BE
PART OF
SOMETHING
BIGGER?**

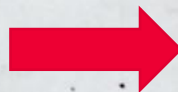
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1 hour
AT Support Session



1 hour
AT Group Training



15 min
AT Consultation



1 hour
AT Support Session



1 hour
AT Group Training



Self-paced
Guided Online Learning



1 hour window
Weekly Online Drop-In

Assistive Technology Student Notes

(Disability Advisor to fill in red fields with asterisk for referral)

- * **Student Name:** **Computer:** Choose an item.
- * **Student ID:** **OS:** Choose an item.
- * **Student Mobile:** **Preferred Browser:** Choose an item.
- * **Disability Advisor:** **Device:** Choose an item.
- * **Referral Type:** Choose an item.

Software

* Requested by DA	Recommended by ATS	Installed	Additional	Notes
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Dragon Professional Individual	<input type="checkbox"/> Browser extension	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Sonocent Audio Notetaker	<input type="checkbox"/> Sonocent Link App	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> TextHelp Read&Write	<input type="checkbox"/> Browser extension	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> MindMapping	Choose an item.	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Task/Time Management		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Click or tap here to enter text.		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Click or tap here to enter text.		

DA Referral:

* Impacts/Needs?

e.g. Writing and typing causes pain. When communicating with XXX, please be sure to face her directly as she will be lip reading during the consultation.

Click or tap here to enter text.

* Intend use of AT during exams?

Click or tap here to enter text.

(Please save and send this document to atspecialist@westernsydney.edu.au. Only the AT Specialists can make bookings)

AT Specialists Notes

CONSULTATION

Assistive Technology Specialist: Choose an item.

Consultation date: Click or tap to enter a date.

During this session we covered;

- What you are struggling with in your studies and what tasks you would like assistance with
- Software that would provide support for you with these tasks

Notes:

Next step recommended: Choose an item.

(If required) **Booking made for:** Click or tap to enter a date. **Time:**

APPOINTMENT

Assistive Technology Specialist: Choose an item.

Appointment Date: Click or tap to enter a date.

Appointment Type: Choose an item. **Duration:**

Appointment fields below to be filled out with the student at the end of the session.

During this session we covered;

- Skills and information as noted in your AT Learning Plan

At the end of this session;

You were able to demonstrate use of the technology – **SOFTWARE NAME:**

- With good confidence
- With some confidence
- With little or no confidence

Notes:

Student Feedback;

(To be filled out with student at end of session).

I found this appointment;

AT: FLEXIBILITY TO STUDY YOUR WAY

Assistive Technology

- > Assistive Technologies
- > Understanding the Why
- > Training and Support Resources
- > Assistive Technology on Campus
- > Student Access
- > Staff Access
- > Join our CommunATy
- > Assistive Technology Service Charter
- > Seeking Help?
- > Provide your feedback

Assistive Technology at Western

What is AT?

Assistive Technology (AT) is any device, system or design that provides people with practical solutions to enhance learning, working, and daily living for people with disabilities and/or chronic health conditions.

What is the benefit of AT?

In university contexts, AT can lessen or remove barriers experienced by staff and students in or out of the classroom, office, laboratories, or during exams. AT can help improve a whole range of difficult situations from access to materials, to researching, note-taking and presenting content. You don't need to have a disability to benefit from the use of Assistive Technologies.

Who can use AT?

Everyone. Both staff and students.

Here at Western we believe in providing an inclusive learning and working environment. We strive to empower all staff and students to reach their potential, whether they have a disability or not. That is why we make various assistive technologies widely available across all our campus computers, with specialised devices and programs available, as required, in our Access Rooms or assigned to staff with workplace adjustment plans. Some AT is also available for installation on a staff or student's personal device.

- Student Access >
- Staff Access >

How we support you.

The *Assistive Technology Service Charter* outlines the role of Assistive Technology support staff within ITDS and the way we will best serve our clients. We use this Charter to set standards, measure performance in delivering support services, and maintain focus on client needs.

Assistive Technologies (AT) Understanding the Why



Learn more about the [available AT](#) that can be useful for both working and studying here at Western.



Learn why the Assistive Technology team is committed to [delivering inclusion through technology](#) to our students at Western.

Training and Support Resources



Want to learn more? [Training and support resources](#) are provided here to help you move forward in your learning.

Assistive Technology on Campus



[Access rooms](#) are available across Western, find the nearest one to you!

Join our CommunATy



Engage with other AT users at Western through our [series of digital drop-ins](#). Ask questions. Share ideas. Gain confidence. Connect.

Seeking Help?



We're here to help so let us guide you to the most [suitable support](#) for your current situation.



Join our CommunATy!

A One Hour Digital Drop-in, where you can ZOOM and chat with the Assistive Technology team while we facilitate interactions and answer your AT questions.

[READ MORE >](#)

Sign up to stay in the loop!

AT: FLEXIBILITY TO STUDY YOUR WAY

Assistive Technology

- > Assistive Technologies
- > Understanding the Why
- > Training and Support Resources
 - Sonocent Audio Notetaker
 - Dragon Professional
 - TextHelp Read&Write
 - Trello
 - Microsoft OneNote
 - FreeMind
 - Personalizing your Mac computer
- > Assistive Technology on Campus
- > Student Access
- > Staff Access
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Dragon Professional

Dragon has the ability to type what you speak with great accuracy. It also provides a way of engaging with your computer using voice commands, reducing the need for physical interaction.

To get the most out of this software make use of the materials below.



Platform Compatibility

Dragon has moved to Windows compatibility only. Please note that Dragon is no longer supported on Mac. Students running computers with Mojave (OS X 10) or lower should still find the software stable but if there are any issues with the performance of this software you will need to look into using [Apple's Voice Control tool](#) if available through the Catalina Operating System.

Quick Reference Guides

Print off and refer to the Quick Reference guides for easy access to common voice commands. You can also copy the commands you regularly use to make a quick reference guide ready for when you need it most.

- > [Dragon Professional voice command cheat sheet for Windows \(DOCX, 800 KB\)](#) 📄
- > [Dragon command cheat sheet for Mac \(PDF, 266.5 KB\)](#) 📄

Getting Started

Complete our series of seven Dragon Training videos with associated documents to learn how to use Dragon for dictation and hands free control of your computer. Average video length is just 4 minutes. Materials are best engaged with in numerical order when you first start using Dragon but are handy to jump back to as a quick refresher when certain skills are needed.

01 Getting Started



Associated documents

- > [Creating and Setting up your Dragon user profile \(DOCX, 412.99 KB\)](#) 📄
- > [01 Getting Started support manual \(DOCX, 91.25 KB\)](#) 📄

02 Voice Correction



Associated documents

- > [02 Dictation Principles and Voice Correction support manual \(DOCX, 229.5 KB\)](#) 📄



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[READ MORE >](#)

Sign up to stay in the loop!

AT not running smoothly? Check if your computer meets the minimum system requirements

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Assistive Technology (AT) Service Bookings

Initial Assistive Technology (AT) Consultation
15 minutes
Free



22 April

Step 1: Pick a date

Step 2: Pick a time

< > April 2020

Mo	Tu	We	Th	Fr	Sa	Su	09:15	09:30	09:45
		1	2	3	4	5	10:00	10:15	11:30
6	7	8	9	10	11	12	11:45	12:00	14:45
13	14	15	16	17	18	19	15:00		
20	21	22	23	24	25	26			
27	28	29	30						

All times are in (UTC+10:00) Canberra, Melbourne, Sydney

Step 3: Fill in the form with your details

Add your details

Name <input type="text"/>	Required fields	Please let us know if you have any special requests. Thank you.
Email address <input type="text"/>		
Phone number <input type="text"/>		
<input type="text"/>		Notes (optional)

Provide additional information

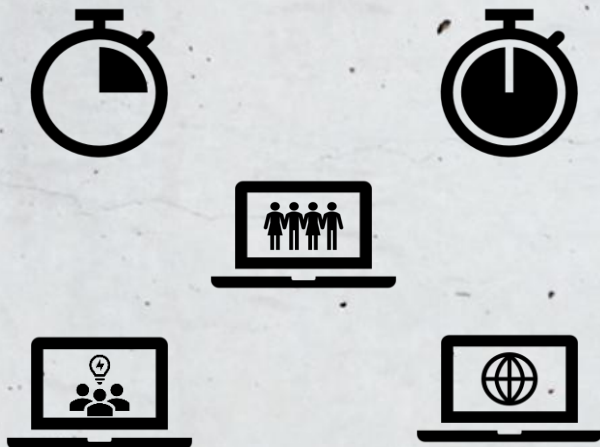
What is your preferred way for us to contact you for your consultation?
 Required field

Is this your first AT consultation at Western Sydney University? (optional)

By clicking below, you agree to these privacy policies.

Step 4: Select Book to finish your booking





WESTERN SYDNEY UNIVERSITY

Assistive Technology (AT) Service Bookings

Assistive Technology (AT) Consultation
15 minutes
Free

27 August

< > August 2020

Mo	Tu	We	Th	Fr	Sa	Su	11:55
					1	2	
3	4	5	6	7	8	9	
10	11	12	13	14	15	16	
17	18	19	20	21	22	23	
24	25	26	27	28	29	30	
31							

All times are in (UTC+10:00) Canberra, Melbourne, Sydney

Student name: _____ **Computer:** Choose all items.

*** Student ID:** _____ **OS:** Choose an item.

*** Student Mobile:** _____ **Preferred Browser:** Choose an item.

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*** Referral Type:** Choose an item.

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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> TextHelp Read&Write	<input type="checkbox"/> Browser extension	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> MindMapping	Choose an item.	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Trello (task management)	Free account	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Click or tap here to enter text.		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Click or tap here to enter text.		

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e.g. Writing and typing causes pain. When communicating with XXX, please be sure to face her directly as she will be lip reading during the consultation.
Click or tap here to enter text.

*** Intend use of AT during exams?**
Click or tap here to enter text.

(Please save and attach this referral document to the student's calendar appointment, or send to the AT)

WESTERN SYDNEY UNIVERSITY

OL Getting started

AT: FLEXIBILITY TO STUDY YOUR WAY

Assistive Technology

- Assistive Technologies
- Understanding the Why
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Overall, how satisfied were you with your most recent experience with the Assistive Technology service?



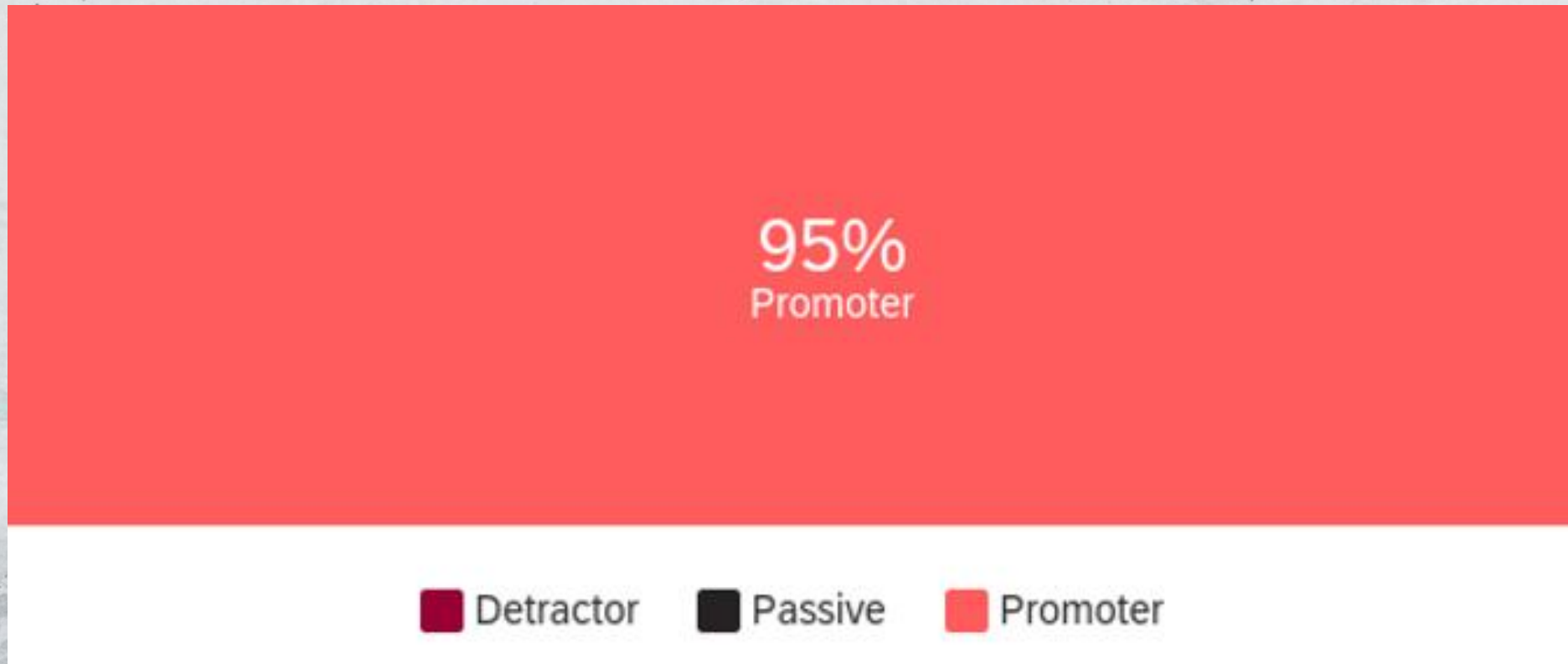
Thinking about your interaction with the Assistive Technology team, please tell us how much you agree with the following statements:

Question	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
"The support I received made a positive difference to me"	0%	0%	0%	20%	80%
"I achieved what I wanted during the interaction"	0%	0%	0%	20%	80%

Thinking of the overall experience with the Assistive Technology team, how easy was the process?



How likely are you to recommend the Assistive Technology service to other people at Western?





Student Feedback on CommunATy Hour

Always add some value

Beginning to feel like a 'community'

Appropriate support available

Significant contribution to my learning

Negates the impact my disability

~ Anonymous.





The Staff CommunATy

AT: Flexibility to work your way.

NEW CONVERSATIONS

ALL CONVERSATIONS

FILES

SEARCH



**AT FOR
ALL STAFF**



The
CommunATy



Just keep moving.



WILL DO 

Give to Western

AT: FLEXIBILITY TO STUDY YOUR WAY

Assistive Technology

> Assistive Technologies

- ((Choosing your AT))

> Understanding the Why

> Training and Support Resources

> Assistive Technology on Campus

> Student Access

> Staff Access

> Join our CommunATy

Choosing your AT

Not sure what technologies to try? Pick the area you're wanting assistance with from the buttons below and answer the questions that appear to help us guide you to some possible solutions.

Reading or Comprehension >	Writing >	Organisation and Time Management >
Focus >	Retention and Recall >	Flexibility >
Maths and Science >	Access to Materials >	

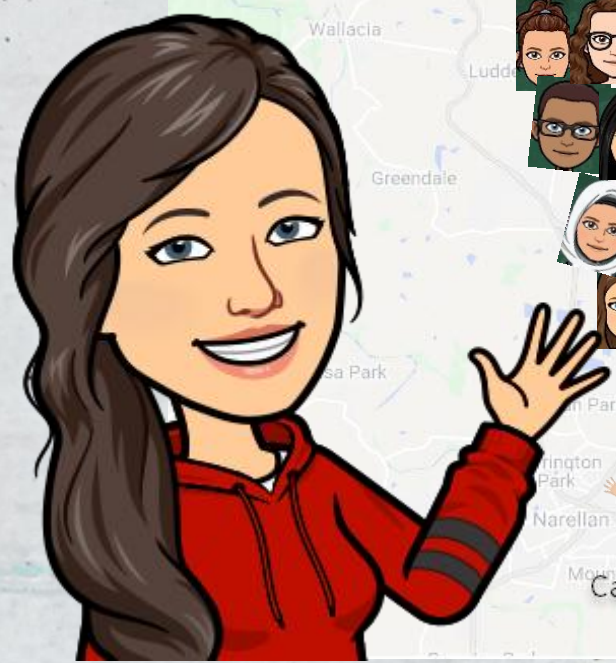
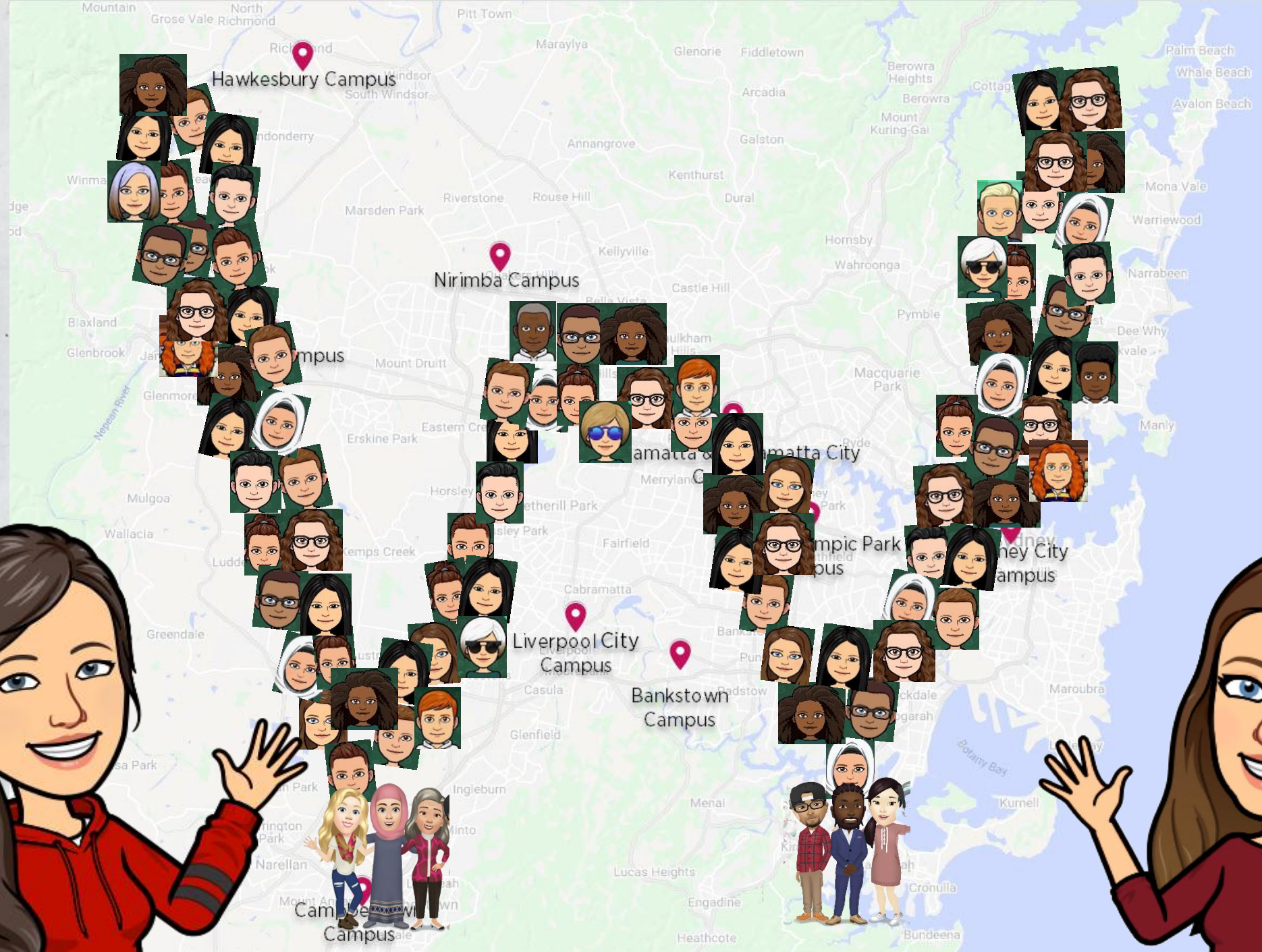
If you are having trouble accessing the interactive guide then try using our Assistive Technology Guide document.



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[READ MORE >](#)



Contact us at

atspecialist@westernsydney.edu.au
westernsydney.edu.au/ats

WESTERN SYDNEY
UNIVERSITY

